

1. Exchange and Network Services**1.1 Tariff Information and General Regulations****1.1.1 One Time Credit**

ID	Service Category	Rate Element	Rate	USOC
	Residence	Percentage	.753%	
		Fixed Amount	1.29	
	Business	Percentage	1.53%	
		Fixed Amount	1.73	

1.1.2 Payment of Bills

ID	Service Category	Rate Element	Rate	USOC
	Returned Check or Draft	Per check or draft written	5.00	

1.1.3 Customer Assistance Programs

ID	Service Category	Rate Element	Rate	USOC
	Lifeline	Reduction in monthly basic exchange service rate – consisting of federal support	3.10	

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1.1.4 Surcharges

ID	Service Category	Rate Element	Rate	USOC
	E911	Residence and Business Telephone Exchange Lines, PBX Trunks, Centrex Lines, PASLs, and Public Access Lines – Imposed on up to and including 25 lines per customer billing account – Per line	.57	
	Municipal Property Tax Surcharge*	Residence and Business Telephone Exchange Lines, PBX Trunks, Centrex Lines, PASLs, and Public Access Lines – Imposed on a per line basis up to and including 25 lines per customer billing account	.99	

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* Municipal Property Tax Surcharge effective 04/01/2012, Docket No 11-248

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 Patrick C. McHugh
 State President – NH